

Data is Unweighted

National NHS Staff Survey 2013

This sheet contains questions relating to: Key Findings 1 - 28 and the Overall Engagement score

Note: In order to preserve anonymity of individual staff, where there were fewer than 11 responses to a question responses are not

	Response Rate		Key Finding 1. Percentage of staff feeling satisfied with the quality of work and patient care they are able to deliver		Key Finding 2. Percentage of staff agreeing that their role makes a difference to patients		Key Finding 3. Work pressure felt by staff		Key Finding 4. Effective team working		Key Finding 5. Percentage of staff working extra hours		Key Finding 6. Percentage of staff receiving job-relevant training, learning or development in last 12 months	
	%	Base	%	Base	%	Base	Score	Base	Score	Base	%	Base	%	Base
ALL ORGANISATIONS	49	416,313	77	175,167	90	185,331	3.04	201,015	3.77	190,858	71	195,794	81	189,460
RWX Berkshire Healthcare NHS Foundation Trust	43	3,857	74	1,402	91	1,507	3.06	1,650	3.85	1,578	77	1,643	84	1,577

Key Finding 7. Percentage of staff appraised in last 12 months	Key Finding 8. Percentage of staff having well structured appraisals in last 12 months	Key Finding 9. Support from immediate managers	Key Finding 10. Percentage of staff receiving health and safety training in last 12 months	Key Finding 11. Percentage of staff suffering work related stress in last 12 months	Key Finding 12. Percentage of staff saying hand washing materials are always available	Key Finding 13. Percentage of staff witnessing potentially harmful errors, near misses or incidents in last month	Key Finding 14. Percentage of staff reporting errors, near misses or incidents witnessed in the last month	Key Finding 15. Fairness and effectiveness of procedures for reporting errors, near misses and incidents	Key Finding 16. Percentage of staff experiencing physical violence from patients, relatives or the public in last 12 months	Key Finding 17. Percentage of staff experiencing physical violence from staff in last 12 months	Key Finding 18. Percentage of staff experiencing harassment, bullying or abuse from patients, relatives or the public in last 12 months
% Base	% Base	Score Base	% Base	% Base	% Base	% Base	% Base	Score Base	% Base	% Base	% Base
84 197,645	39 194,390	3.69 200,013	74 199,249	38 197,775	56 200,380	29 199,620	90 61,022	3.51 198,456	15 198,971	3 197,112	28 197,837
81 1,614	40 1,595	3.81 1,645	73 1,643	43 1,641	51 1,641	26 1,644	92 423	3.65 1,584	10 1,639	2 1,633	25 1,608

Key Finding 19. Percentage of staff experiencing harassment, bullying or abuse from staff in last 12 months	Key Finding 20. Percentage of staff feeling pressure in last 3 months to attend work when feeling unwell	Key Finding 21. Percentage of staff reporting good communication between senior management and staff	Key Finding 22. Percentage of staff able to contribute towards improvements at work	Key Finding 23. Staff job satisfaction		Key Finding 24. Staff recommendation of the trust as a place to work or receive treatment		Key Finding 25. Staff motivation at work		Key Finding 26. Percentage of staff having equality and diversity training in the last 12 months	Key Finding 27. Percentage believing that trust provides equal opportunities for career progression or promotion	Key Finding 28. Percentage of staff experiencing discrimination at work in the last 12 months	Overall Engagement Score								
				%	Base	Score	Base	Score	Base				Score	Base	Score	Base					
22	196,501	25	181,012	32	200,076	69	201,387	3.63	201,236	3.67	199,838	3.85	200,917	61	196,657	88	133,247	11	198,513	3.74	201,632
21	1,615	20	1,643	39	1,637	73	1,653	3.71	1,646	3.75	1,635	3.97	1,650	59	1,628	89	1,123	11	1,641	3.83	1,653